

Vendor Contacts

USER MANUAL VER. 1.0.0

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I. Overview.

A simple way for customer gets support from vendors. This plug directs customer to the vendors contact page.

II. Configuration

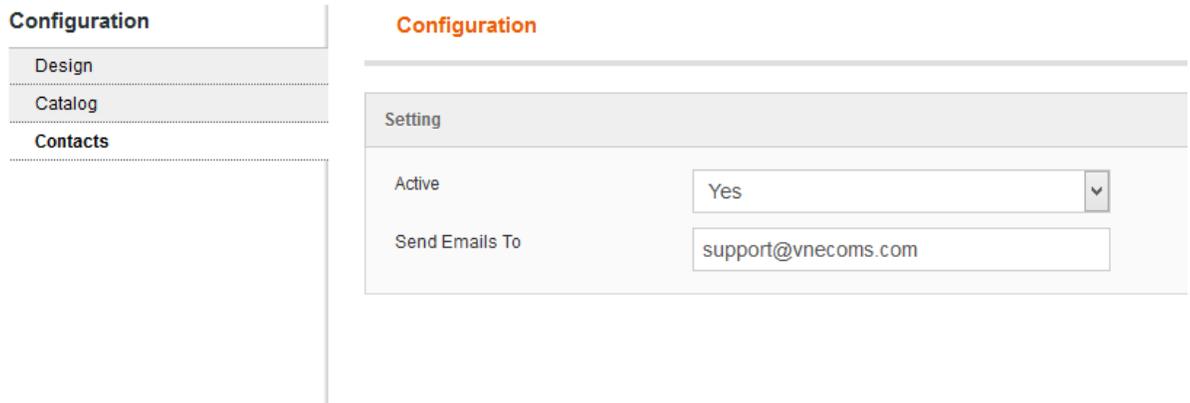
From admin cpanel go to menu Vendors -> Configuration. Go to Vendor Contact section

Sales		
Credit		
Select and Sell		
Vendor Contact		
Email Sender	<input type="text" value="Custom Email 2"/>	[STORE VIEW]
Email Template	<input type="text" value="Contact Form (Default Template from Locale)"/>	[STORE VIEW]
Paypal Auto Payout		
Seller list		

Here admin can set the email sender and email template of the vendor contacts form.

III. Vendor Enable Contacts Form

From vendor cpanel click to **Configuration** top link then click to **Contacts** link on left navigation.

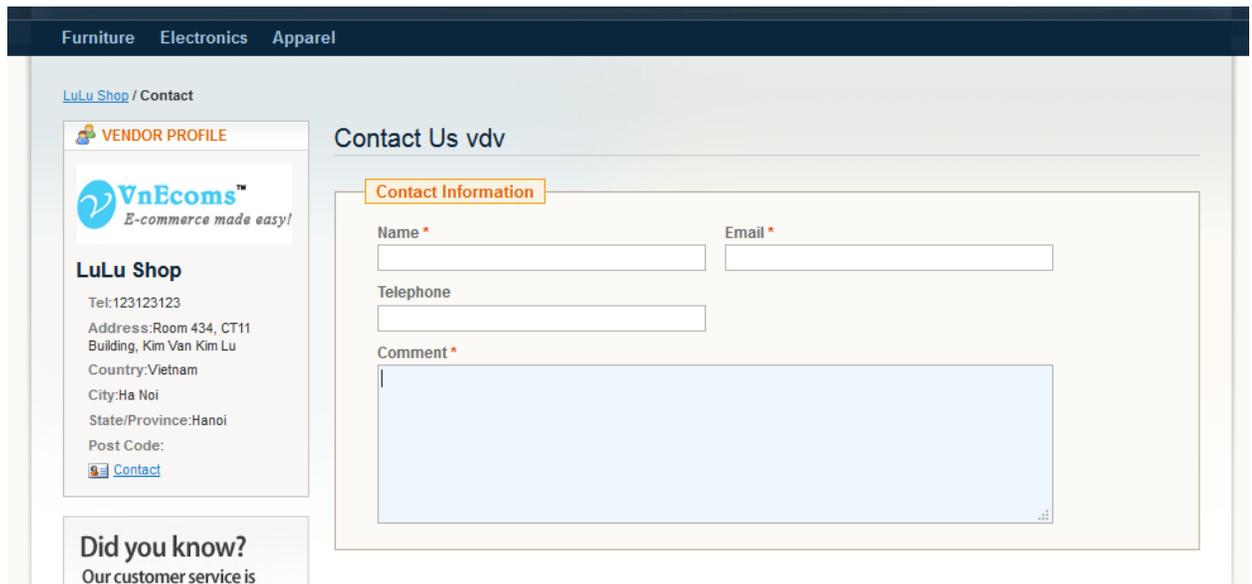


The screenshot shows a configuration interface for a vendor. On the left is a navigation menu with 'Configuration' selected, containing sub-items: 'Design', 'Catalog', and 'Contacts'. The main content area is titled 'Configuration' and contains a 'Setting' section with two fields: 'Active' (a dropdown menu set to 'Yes') and 'Send Emails To' (a text input field containing 'support@vnecoms.com').

On this page vendor can enable the contacts feature and set the email to get contacts from customer.

IV. Customer Contacts Vendor

From vendor homepage customer can contact to vendor by clicking to the **Contacts** link in vendor profile. Customer will be redirected to vendor contacts page.



The screenshot shows a customer's view of a vendor's contact page. At the top, there are navigation links for 'Furniture', 'Electronics', and 'Apparel'. Below that, the breadcrumb 'LuLu Shop / Contact' is visible. The page is divided into two main sections. On the left is the 'VENDOR PROFILE' for 'LuLu Shop', which includes the VnEcoms logo, contact details (Tel: 123123123, Address: Room 434, CT11 Building, Kim Van Kim Lu, Country: Vietnam, City: Ha Noi, State/Province: Hanoi, Post Code), and a 'Contact' button. On the right is the 'Contact Us vdv' form, titled 'Contact Information', with fields for 'Name *', 'Email *', 'Telephone', and a 'Comment *' text area.

V. Support.

If you need support or have questions directly related to Marketplace extension, please use our Online Message Form to contact our support team or send us an email at: support@vnecoms.com.

Best Regards,
VnEcoms Team